

GET STARTED WITH YOUR LAPTOP AT HOME



FIRST STEPS

Thank you for your patience as we deliver 30,000 devices to SPS students. Your laptop has been on Summer Vacation just like you and needs to run some updates before starting school. Follow these steps:

1. Plug in your computer to charge it up
2. Turn on the laptop and connect to your home Wi-Fi. Video: tinyurl.com/poweronwifi
3. Log in to your laptop. Video: <https://tinyurl.com/logintolaptop>
4. Leave your computer on and programs and updates will install over a day or two. Keep it plugged in!
5. You might have to restart your laptop a couple times.



MORE INFO

1. Other strategies for taking care of your laptop can be found in the following video at this link: tinyurl.com/careforlaptop
2. Student/Family Technology Resources: spokaneschools.org/learningathome/
3. You can install software by going to the Company Portal on your laptop. Watch this video to learn how to find programs on your laptop: tinyurl.com/findtheprogram



NEED HELP?

If you are having problems with your laptop, please call (509)354-7636 or email techrequest@spokaneschools.org